



If you're looking for safe, affordable accommodation in Australia that has the comforts of home - the Australian Homestay Network (AHN) has just what you need. Live with a local family, experience the culture and settle in before you begin your studies.

## 1 SUBMIT YOUR APPLICATION AT LEAST 4 WEEKS PRIOR TO YOUR ARRIVAL DATE.

### TO MAKE A PLACEMENT WE NEED:

- A fully completed online guest application. Entering as much detail as possible on your profile will assist us in locating a suitable homestay.
- Arrival information including confirmed flight details with flight number and arrival time (you can provide this information later if you do not have it at the time of applying).

**Note:** Applying early is recommended.

## 2 WITHIN 48 HOURS (MON – FRI) OF RECEIVING A GUEST APPLICATION, AHN WILL:

- Review the application.
- Send a welcome email with instructions and information about the process.
- Create and issue an initial invoice for the Matching Fee, 4 weeks of homestay, and airport pick up if requested

## 3 PAY YOUR INITIAL INVOICE AT LEAST 3 WEEKS PRIOR TO ARRIVAL. ONCE PAYMENT IS RECEIVED, AHN WILL:

- Commence the process to find you a suitable host based on common interests, lifestyle factors and preferences listed on your profile.
- Aim to place students in homes with a maximum travel time of 60 minutes to University
- Special requests will be considered but cannot be guaranteed.
- Make a tentative placement once we find you a suitable match.

## 4 ONCE WE HAVE YOUR FLIGHT DETAILS, AHN WILL:

- Update the system with your arrival details and confirm your placement.
- Book the airport pick up service if requested.
- Confirm the placement with your host and send them a detailed guest profile.
- Confirm your arrival details with your host to ensure they will be home to greet you upon arrival at their home.
- Send you a placement report containing a detailed host profile 7-10 days prior your arrival.

### IMPORTANT:

- There have been recent changes to Australia's Student and Temporary Graduate visas which are impacting some students. Read more here: [Student and Temporary Graduate Visa Changes 2024](https://ahnhomestay.co/student-visa-changes) (ahnhomestay.co/student-visa-changes) [Visa Processing Times](https://ahnhomestay.co/visa-processing-times) (ahnhomestay.co/visa-processing-times)
- Please contact AHN if you expect to be delayed due to visa processing issues or for any other reason. We can advise your host you may arrive at a later date.
- Your host might not be able to hold your room if delays are ongoing. AHN requires a minimum of five days' notice once your visa has been approved to confirm if your original homestay is still available or if we need to find a new host.
- Please read the AHN Refund Policy ([ahnhomestay.co/refund-policy](https://ahnhomestay.co/refund-policy)).

EXPERIENCE THE AHN DIFFERENCE

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