# WORLD CLASS SUPPORT FOR YOUNGER STUDENTS











AHN has provided quality homestay and education services for over a decade



Host certification process including interview, home inspection and background checks



More than 63,000 students from 183 countries have experienced AHN homestay



Homestay packages designed for under 18s with a private bedroom and 2-3 meals a day



Professional, standards-based services to assist in fulfilling duty of care obligations



Tailored homestay insurance policy providing coverage for students and hosts



On-the-ground support from our local teams and 24/7 emergency assistance



We work closely with our education partners to support younger students



Ensuring students are safe, welcomed and happy is our priority



Connect with our portfolio of education agents worldwide



Comfort and support for students, peace of mind for parents



Easy-to-use Homestay Management System (HMS)

AHN hosts provide more than a room for rent; they offer a support system and authentic interest in welcoming a student to Australia.



## **DISCOVER THE AHN DIFFERENCE TODAY**

## AUSTRALIA'S BEST HOMESTAY PROGRAM

Appropriate accommodation complying with the National Code and state regulations Exclusive student and host insurance  $\square$ Host recruitment, training and selection inc. interview, home inspection and background checks Student/host matching process to place each student with the most suitable host family  $\square$  $\square$ Ongoing monitoring of host suitability inc. regular home inspections and recertification Private, fully furnished bedroom with study area 2-3 meals a day, 7 days a week N/ Internet access Host assistance to monitor behaviour, welfare and school attendance Pre-departure online orientation and one-on-one orientation with homestay host  $\square$ Guidance on local customs, transportation options, banking, phone set-up and safety tips  $\square$ Homestay management and support throughout the entire homestay experience Professionally staffed 24/7 emergency hotline and critical incident management Automated online payment services for students and hosts

ADD-ON SERVICES



Airport pick up



Special dietary requests

# A Partner you can Trust

Policies and procedures that meet government regulations outlining the expectations and responsibilities of the student, host family and homestay provider.

#### 24/7 Care and Support

Our dedicated team has regular contact with hosts and students throughout each placement and will promptly follow up on any concerns raised by the student, host or education provider.

#### Enhance your Offering

We can tailor our products to suit the age and needs of your students. AHN staff will take your requirements into consideration when organising placements.

#### **Best-in-Class Practices**

AHN has received acknowledgement and commendation for 'appropriate' standards from industry bodies and in two Australian Government inquiries.

#### **Quality Hosts**

wellbeing and report any changes or concerning behaviour. Hosts also enforce specific rules from the education provider (e.g. curfew).

### **Study Tour Solutions**

As the study tour specialists, we can coordinate homestay accommodation for visiting tour groups and individuals attending immersion programs at your school.