

How to make a payment to the Australian Homestay Network (AHN)

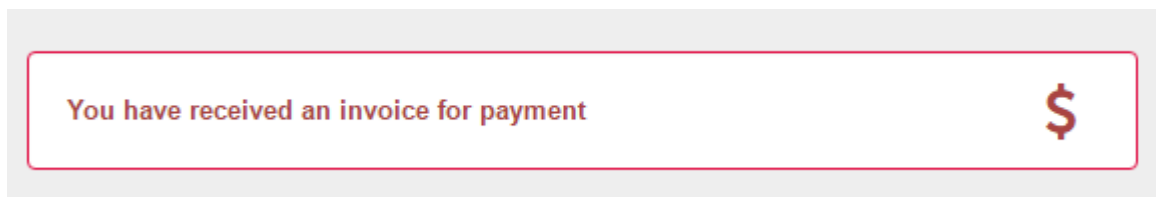
There are seven options to make a payment:

1. [TransferMate](#) (No international sender/receiver fees). Allow 2- 4 days for payment to be processed.
2. [Credit Card](#) (3% surcharge). Go to the AHN website and log in to your account. Your payment will be processed immediately. Please use this option for URGENT PAYMENTS.
3. [Internet Banking](#) .Transfer your payment from your bank account to the AHN bank account.
4. [PayPal](#) (3.6% surcharge). Go to the AHN website and log in to your account. Your payment will be processed immediately. Please use this option for URGENT PAYMENTS.
5. [Direct Deposit](#) (In person at any ANZ bank in Australia). Ask the bank representative to put the money into the AHN bank account.
6. [AliPay](#) (Up to 3% surcharge). Go to the AHN website and log in to your account. Payment will be processed once the QR code is scanned and authorized via [Alipay](#).
7. [Telegraphic Transfer](#) (\$30 bank fee). Transfer payment from an overseas bank account. There is a \$30 bank fee charged by the bank for this. Allow 7-10 days for payment to be processed.

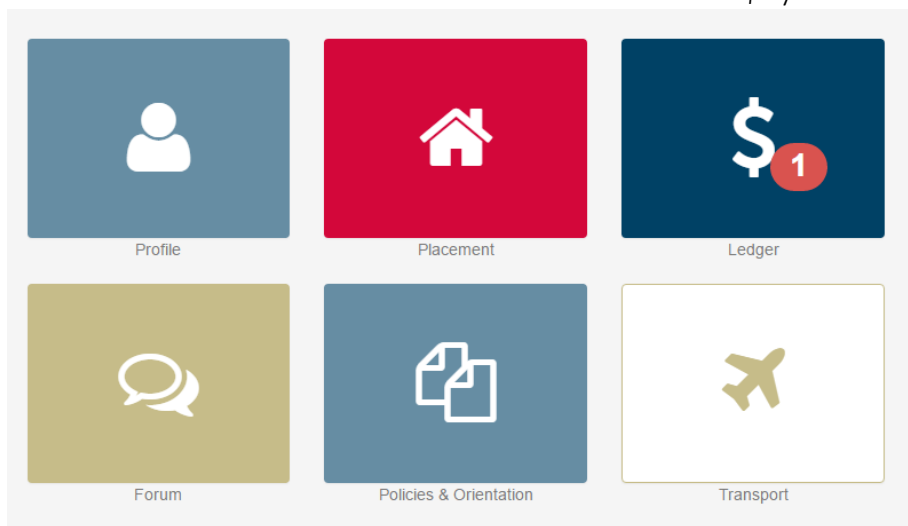
Logging in to your AHN Account

Log in to your AHN account at <https://au.homestaynetwork.org/login> or click on the link at the bottom of the latest email you received from us.

Once you have logged in, your dashboard will show you have received a new invoice. Click on:



Or click on the \$ symbol



Your ledger will show with the outstanding quote number (as highlighted). Click on the quote you wish to pay.

Select Language ▼

Ledger

Quotes/Invoices - you owe AHN

Reference	Items	Dates	For	Total	Paid	Credited	Due
I-00012757 Quote # Q-00014374 PAY	Matching fee - \$240.00 Weekly fee (28 nights) - \$1,060.00 Transport fee - \$120.00 \$ 2016 Easy Homestay - Traditional - Private	Raised: Feb 29, 2016 Due: Mar 07, 2016 Payment: Mar 11, 2016	████████████████████ current Mar 24, 2016 - Apr 21, 2016	1,420.00	1,420.00	0.00	0.00
Q-00023459 QUO	Weekly fee (28 nights) - \$1,060.00 \$ 2016 Easy Homestay - Traditional - Private	Raised: Apr 06, 2016 Due: Apr 13, 2016	████████████████████ current Apr 21, 2016 - May 19, 2016	1,060.00	0.00	0.00	1,060.00
Total				2,480.00	1,420.00	0.00	1,060.00

Credit Notes AHN owes you

Once you have opened the quote you can view the amount owing, along with what the payment is for and the due date (as highlighted.) To pay via credit card or PayPal – click the **PAY** button (as highlighted):

Issued: Apr 06, 2016
Due: **Apr 13, 2016**
Terms: Immediate payment
Placement period: Apr 21, 2016 - May 19, 2016

Product: 2016 Easy Homestay - Traditional - Private
 Breakfast and Dinner Monday - Friday, Breakfast, Lunch and Dinner on Weekends

Description/Comments	Unit Price	Gst	Amount
Weekly fee (28 nights)	\$1,047.27	\$12.73	\$1,060.00
Subtotal			\$1,047.27
Total GST 10%			\$12.73
Total			\$1,060.00
Amount Due			\$1,060.00

Please note: All payments for weekly homestay fees will automatically include AHN insurance coverage. For more information, please visit www.homestaynetwork.org/ahn-insurance.

The overseas bank you use to send funds to Australia charge us a fee, this varies depending on bank/country. Please include an additional \$30 if paying by TT.

** IMPORTANT NOTE: 2 weeks notice is required before leaving homestay. **

Please make payment by direct deposit to the following account:

Australian Homestay Network Pty Ltd
 BANK: ANZ
 BSB: 014306
 Account Number: 221676725
 SWIFT CODE: ANZBAU3M
 Reference: (USE YOUR AHN ID NUMBER)

Bank Address: 8 Innovation Parkway, Lake Kawana, Birtinya Qld 4575 Australia



You will then have the option to select the method of payment. Select your preferred option, then click *Continue*:

Make a payment

The following invoices are due to be paid.

Q-00023459 - \$1,060.00 due
Weekly fee - \$1,060.00

Credit Card

Paypal

Paying by TransferMate

TransferMate makes it easier and cheaper for international students to pay for their student fees and accommodation.

At AHN, we know that our international students often get caught out by annoying transfer fees when paying for their tuition. We don't think that's fair, so we've teamed up with TransferMate to help you pay your fees without wasting precious funds on additional fees or charges. There is a 2–4 day processing time once payment is submitted. Please ensure you use another payment method if you need to make an URGENT payment.

What are the benefits?

- No international sender/receiver fees (Note: There is a \$20 fee for Credit Card payments)
- Excellent exchange rates
- 24 hour customer service and online tracking of payments
- Quick allocation of your payment
- Safer method of payment
- Bulk payment options

TransferMate lets you make international payments to AHN for free, without paying international banking charges, while receiving competitive foreign exchange rates.

Pay your fees now!

Step 1. Visit the payment [website](#) and complete the brief registration form. Select *Yes* from the *Are you ready to pay today?* Dropdown and then click the *Process* button.

Step 2. Transfer the funds to the advised bank account.

Step 3. Email edupayments@transfermate.com with receipt of payment, a copy of your student passport, and your quote from AHN.

Step 4. Once TransferMate receive your funds and required documents, they will transfer the funds to us at AHN and email you confirmation of payment.

For more information please [Click here](#)

To commence using the TransferMate System please click on the below link:

[TransferMate](#)

Paying by Credit Card

If you have selected Credit Card you will see the below screen.


If you have previously paid by credit card and stored your card details, you will have the option to use the same details. Alternatively, you can enter new details.

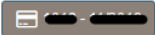
If you wish to set up automatic deductions, tick the box at the bottom of the credit card form.

Once you have checked all your information is correct, click Submit payment and a confirmation screen will appear.

Please complete your credit card information

You are paying for 1 invoice	
Subtotal	\$1,060.00
Transaction fee	\$31.80
Total:	\$1,091.80



Credit Card	
Pay with an existing card: Click the button below for the card you would like to pay with.	
	
Or, pay with a NEW card:	
Name on card <input type="text"/>	
Card number <input type="text"/>	Expiry 01 / 2016
Card Security Value <input type="text"/>	
<input checked="" type="checkbox"/> Store this card securely for my future use	
<input type="checkbox"/> I give permission for AHN to automatically deduct future homestay payments on my behalf until I advise otherwise. (More information)	
<input type="button" value="Submit payment"/>	

Paying by Internet Banking

Log on to your internet banking portal and make an online transfer to the AHN bank account. AHN's Bank details are listed at the bottom of your invoice.

You must ensure that the payment reference is your GUEST ID, which is located at the top of your AHN Quote. This number does not change.

Paying by PayPal


If you wish to pay via PayPal, review the total amount including transaction fees and click *Continue to PayPal*.

Log in and process your payment as per standard PayPal processes.

Australian Homestay Network Pty Ltd

Your order summary	
Descriptions	Amount
Invoice #Q-00023459 Item price: \$1,060.00 Quantity: 1	\$1,060.00
Transaction Fee Item price: \$38.16 Quantity: 1	\$38.16
Item total:	\$1,098.16
Total \$1,098.16 AUD	

Choose a way to pay

▼ **Pay with my PayPal account** 

Log in to your account to complete the purchase

Email

PayPal password

This is a private computer. [What's this?](#)

[Forgotten your email address or password?](#)

► **Pay with a credit or debit card**
(Optional) Sign up to PayPal to make your next checkout faster

[Cancel and return to Australian Homestay Network Pty Ltd.](#)

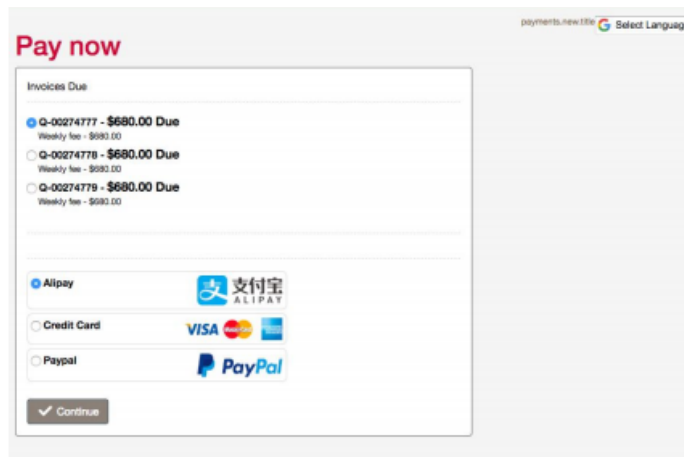
Paying by Direct Deposit

You can pay by Direct Deposit by going to any ANZ bank in Australia. The AHN Bank details are listed at the bottom of your invoice.

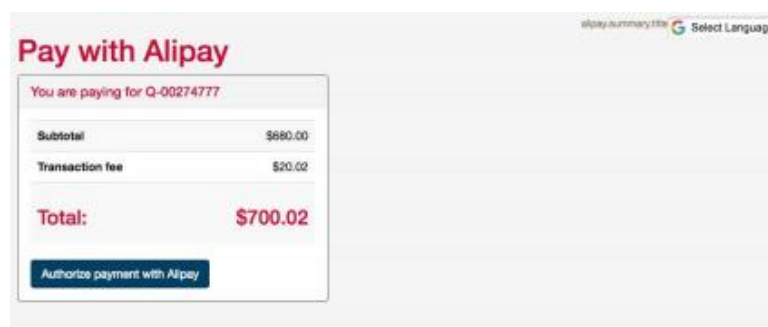
You must ensure that the payment reference is your GUEST ID, which is located at the top of your AHN Quote. This number does not change.

Paying by Alipay

If you wish to pay via Alipay, review the total amount including transaction fees and select Alipay to continue to the Alipay portal.

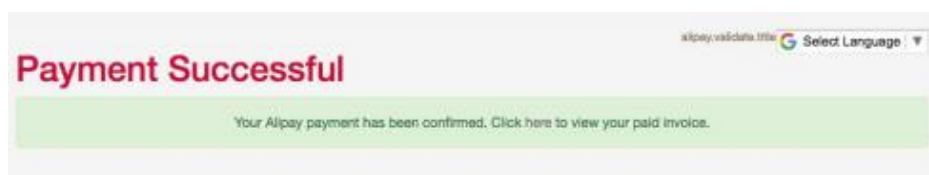


The Alipay transaction fee will be calculated and displayed in addition to the total owing.



Click *Authorize payment with Alipay* and you will be taken to the Alipay website. The QR code will be generated for you to scan and make payment via the Alipay app or website. If you are an agent managing a student's homestay you can forward the QR code to the student or their parents for payment.

You will be redirected back to the Homestay Management System once the payment has been authorized. After the payment has been processed successfully, you will see the below screen.



Paying by Telegraphic Transfer

If you are paying by telegraphic transfer, please use the AHN Account details supplied at the bottom of your invoice. There is an additional \$30 charge for all telegraphic transfer payments.

Please ensure you send a copy of your remittance to AHN so that we can locate your payment. Telegraphic transfers can take up to 14 business days to be processed and could result in a delay of your placement being confirmed if you are not yet in homestay. Please ensure you make your payment as early as possible.